
From: Rector Press Intelligence [info@rectorpress.com]
Sent: Monday, February 09, 2009 7:15 PM
To: Williams, Catrice (DTC)
Subject: Re: Lewis B. Sckolnick VERIZON Department of Telecommunications and Cable Request for Comment

Rector Press Intelligence wrote:

> Verizon does not have the line capacity in all of these counties to
> meet the demand for service.
> Verizon takes its lack of capacity and turns it into a problem for its
> clients.
> The DTC supports Verizon in these claims.
> Verizon now charges to send a repair person out without telling you
> there is a fee and now you have to pay no matter where the problem
> might be.
> The last time round Verizon told the DTC that they had been called by
> me to fix my computer and the DTC bought that story hook line and sinker.
>
> Lewis B.Sckolnick
> The Ledges
> 9 II 2009
>>
>> Attached is the Massachusetts Department of Telecommunications and
>> Cable's ("Department") proposal to open a regional investigation of
>> Verizon Massachusetts' basic telephone service quality in Berkshire,
>> Hampden, Hampshire and Franklin counties. If you have any questions
>> please contact the Department at 617 305 3580.
>>
>> Sincerely,
>>
>> */Catrice C. Williams/**/
>> Secretary and Paralegal Specialist
>> Department of Telecommunications & Cable Two South Station, 4th floor
>> Boston Ma 02110
>> Phone: 617-305-3580
>> Fax: 617-478-2590 /*
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